

Article I. General

Delmont imaging's Commercial Warranty confers rights different from those you may have under the law applicable at the place of delivery, including, but not limited to, those relating to products with latent defects. Consequently, the benefits conferred by this warranty are in addition to your rights and do not replace them. If any condition is held to be illegal or unenforceable by law, it shall be deemed to be unwritten and the legality or enforceability of the remaining conditions shall not be affected.

Article II. What the guarantee covers

Delmont imaging warrants the new Delmont imaging branded products contained in the original packaging ("PRODUCT") against defects in materials and workmanship when used in accordance with the user manuals, specifications and other guidelines published by Delmont imaging for a period of TWO (2) YEARS from the original date of invoice by the end purchaser.

Article III. What the guarantee does not cover

This warranty does not apply to:

- a) Products from a manufacturer other than Delmont imaging, even if they are sold or packaged with Delmont imaging equipment,
- b) Consumables, such as single-use products, unless the damage is due to a defect in materials or workmanship,
- c) Aesthetic damage, including but not limited to scratches, dents or broken plastic parts, unless the damage is due to a defect in materials or workmanship,
- d) Damage caused by use with a third-party component or product that does not meet the PRODUCT's specifications,
- e) Damage caused by accident, abuse, misuse, exposure to liquids, fire, earthquake or any other external cause,
- f) Damage caused by use of the PRODUCT that does not comply with the instructions published by Delmont imaging, whether in the user manual, technical specifications or other guidelines,
- g) Damage caused by any work (including upgrades and extensions) carried out by anyone who is not an authorized representative of Delmont imaging,
- h) To a PRODUCT that has been modified in a way that alters its functionality or capabilities without Delmont imaging's written authorization;
- i) Defects resulting from normal wear and tear or normal ageing of the PRODUCT;
- j) If a PRODUCT serial number has been removed or defaced,
- k) If you cannot prove that you are the authorised user of the PRODUCT.

Article IV. Your responsibilities

Before submitting your warranty claim for your PRODUCT, you must make a backup copy of the contents of its storage media and delete all personal information. The contents of the storage media may be erased during the warranty service.

Article V. What the guarantee covers

If you make a claim under this warranty, Delmont imaging will, at its option :

- a) Repair the PRODUCT with new parts or with parts that have already been used, but whose efficiency and reliability are equivalent to those of new parts, or
 - b) Replace the PRODUCT with the same model (or, with your consent, a product offering similar functionality), made up of new parts and/or parts that have already been used, but whose efficiency and reliability are equivalent to those of new parts,
- If a part or product is replaced, any replacement product will become your property, and ownership of the replaced product will be transferred to Delmont imaging.
- A replacement part, product or repaired PRODUCT will remain covered either by the remaining warranty of the original PRODUCT or for a period of ninety (90) days from the date of replacement or repair, whichever is longer.

Article VI. How to obtain the guarantee

You should contact your Delmont imaging representative to determine how to proceed. Delmont imaging will provide warranty service through one of the following options:

- a) Service requiring return to Delmont imaging: Delmont imaging will send you a return number and instructions on how to package and return your PRODUCT. Once the repair is complete, Delmont imaging will return the product to you at its expense.
- b) Service not requiring return to Delmont imaging: Delmont imaging will send you a free replacement product or easily replaceable parts or accessories without tools with installation instructions. Delmont imaging will also inform you of the conditions for the return, recycling or disposal of the replaced PRODUCT, part or accessory.

Article VII. Limitation of liability

Except for any rights you may have under applicable law, all warranties not stated herein are excluded. In no event shall Delmont imaging be liable for any of the following:

- a) Loss and/or damage of information and/or data stored on the PRODUCT during repair,
- b) Loss of profits,
- c) Loss of business,
- d) Anticipated loss of savings,
- e) Loss of property,
- f) Loss of contracts,
- g) Any special, indirect, consequential or purely economic damage, loss, expense or cost.